

Missed Appointment Cancellation Policy



***We strive to provide availability for all our patients who need an appointment.
But often there are not enough slots available.
For that reason, this Missed Appointment/Cancellation Policy is necessary.***

Patients with an appointment that needs to be cancelled must provide a 24-hour (business day) notice. This allows us to schedule other patients who need to be seen.

HOW TO CANCEL YOUR APPOINTMENT

To avoid a fee, cancel your appointment at least 24 hours in advance by:

- Calling your physician's office during normal business hours (24 hours prior to your appointment) and speak with someone directly.
- Responding to the appointment reminder text you received.

Canceling an appointment through Facebook or social media are NOT acceptable methods of cancellation and you will be charged for your missed visit.

Appointments that are not cancelled at least 24 hours (business day) in advance, and patients who fail to show up for a scheduled appointment, will be subject to a fee as outlined here:

Appointment Type	No Show/Late Cancellation Fee
Office Visit	\$50.00
Diagnostic Imaging/Testing	\$50.00
Procedures (TUC and Hospital)	\$150.00

The fee must be paid in full before the appointment can be rescheduled.

We kindly ask that patients who are running late for an appointment call the office as soon as possible to see if we are still able to accommodate the visit. Multiple no-shows or cancellations may result in withdrawal from receiving future medical care from our providers.